

# California SB923

## Gender Affirming Care

This bill would require a Medi-Cal managed care plan, a PACE organization, a health care service plan, or a health insurer, and delegated entities\*, as specified, to require its staff to complete evidence-based cultural competency training for the purpose of providing trans-inclusive health care, as defined, for individuals who identify as transgender, gender diverse, or intersex (TGI). The bill would specify the required components of the training and would make use of any training curricula subject to approval by the respective departments. The bill would require an individual to complete a refresher course if a complaint has been filed, and a decision has been made in favor of the complainant, against that individual for not providing trans-inclusive health care, or on a more frequent basis if deemed necessary.

\*Cultural competency training is still mandated for staff of Medi-Cal managed care plans, PACE organizations, health plans, insurers—and now, designated Behavioral Health Plans—who interact directly with members.

**Compliance Deadline**    **March 31<sup>st</sup>, 2025**

### How can we comply?

SAGECare's *Affirming Care for the Transgender and Non-Binary Community* satisfies the specific requirements of this bill and is available as an individual online training, live webinar or in-person training.

*Note: Purchasing this product gives you access to the training content for one calendar year from the date of purchase. After one year, a SAGECare team member will contact you to assess any changes in your staff size and training needs.*

**Contact [info@sagecare.org](mailto:info@sagecare.org) for pricing**