



# The Importance of LGBTQ+ Person-Centered Care Consulting

There are countless reasons on why organizations should adopt LGBTQ+ cultural competency training and consider obtaining personalized consulting services, but three of the top motivators are creating inclusive spaces, improving service delivery, and enhancing employee engagement.

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LGBTQ+ Aging Cultural Competency

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## **Creating Affirming LGBTQ+ Environments:**

LGBTQ+ person-centered care consulting helps organizations Create Affirming Environments where LGBTQ+ individuals can feel welcomed, valued, and safe. By understanding the specific needs and concerns of LGBTQ+ individuals, organizations can implement policies and practices that foster inclusivity and equality for healthier communities that also encourage greater awareness of current LGBTQ+ issues.

## **Improving Service Delivery:**

For healthcare and eldercare providers and other organizations working closely with the public, LGBTQ+ person-centered care consulting can dramatically enhance service delivery. By gaining insights into the unique healthcare needs, challenges and disparities faced by LGBTQ+ individuals, healthcare providers for example, can provide more appropriate and sensitive care to patients. Similarly, organizations across other industries can tailor their services to meet the specific needs of LGBTQ+ individuals, ultimately improving overall outcome.

## **Enhancing Employee Engagement:**

Teams that prioritize LGBTQ+ person-centered care consulting are demonstrating their commitment to diversity, inclusion, and equality. The best way to foster a supportive work environment that celebrates diversity and creates LGBTQ+ workplace safe zones is by providing employees with training and education. This, in turn, leads to higher employee satisfaction, productivity, and ongoing engagement.

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