



# Choosing the Right Person-Centered Care Training Company

**sagecare®**  
LGBTQ+ Aging Cultural Competency

## **Creating an Affirming Future for All**

Person-centered care isn't just about meeting the needs of a diverse population—it's about businesses taking a stand and embracing the richness of human experience. It's about ensuring that everyone feels valued and supported regardless of identity. A commitment to person-centered care is beneficial and essential for businesses that wish to serve the LGBTQ+ community, particularly older LGBTQ+ adults.

By implementing strategies through consulting and training, businesses can ensure that they provide affirming, welcoming, and supportive environments for LGBTQ+ individuals, improving both organizational outcomes and community impact.



## **Choosing the Right Training Company**

### **The Importance of LGBTQ+ Person-Centered Care Training**

LGBTQ+ person-centered care training goes beyond essential awareness; it involves understanding, respect, and engaging with the diverse experiences, identities, and needs within the LGBTQ+ community. This type of training helps businesses foster inclusive environments, enhance customer and employee satisfaction, and mitigate discrimination and bias.

By integrating LGBTQ+ person-centered care into their organizational policies and practices, healthcare organizations can create an environment where all individuals feel valued, leading to stronger employee engagement, increased customer loyalty, and ultimately, greater organizational success.

# Key Considerations When Choosing a Training Company

Selecting the right LGBTQ+ person-centered care training provider is crucial to ensuring the effectiveness of the training and its long-term impact. Here are some key factors to consider:

## 1. Expertise and Experience

Choose a training company with a proven track record in LGBTQ+ person-centered training. Trainers should be subject matter experts with deep knowledge of LGBTQ+ issues and the challenges faced by the community.

## 2. Training Approach

Evaluate the methodologies and strategies used by the training company. Practical training should be interactive, engaging, and tailored to an organization's specific needs and requirements. Incorporating real-life scenarios, case studies, and actionable strategies enhances the learning experience.

## 3. Customization

A one-size-fits-all approach may not be practical. Look for providers that offer customized training programs tailored to meet the specific needs of your organization, workforce, and industry.

## 4. Content Relevance and Updates

Ensure that the training content is current and reflects the latest LGBTQ+ issues, trends, and best practices. The company should regularly revise its curriculum to reflect changes in policies, language, and societal attitudes.

## 5. Measurement of Effectiveness

A good training company should have mechanisms to measure the effectiveness of its programs. Post-training evaluations, behavioral metrics, and participant feedback should be part of the training process to assess its impact.

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## 6. Support and Resources

Consider what ongoing support the training company offers beyond the initial training sessions. Access to resources, consultation services, or follow-up workshops can help reinforce learning and ensure continuous improvement in cultural competency.

## 7. Industry Understanding

Choose a training provider that understands the specific dynamics and challenges of your industry. This ensures that the training is both relevant and practical, and aligned with your organizational goals.

### **To select the best LGBTQ+ person-centered training provider, follow these steps:**

- **Research and Shortlisting** – Conduct online research to find reputable training companies. Look for reviews, testimonials, and case studies that demonstrate their expertise and effectiveness.
- **Referrals and Recommendations** – Seek recommendations from industry peers, LGBTQ+ advocacy groups, and diversity networks. Personal referrals provide valuable insights into a company's reliability and reputation.
- **Consultation and Needs Assessment** – Schedule meetings with potential training providers to discuss your specific goals and assess their responsiveness and expertise.
- **Ask the Right Questions** – Inquire about training methodologies, trainer qualifications, customization options, content updates, evaluation processes, and ongoing support.

## Investing in Affirming Care for a Better Future

Choosing the right LGBTQ+ person-centered training provider requires thoughtful consideration of expertise, approach, customization, and alignment with your organization's goals.

Proper due diligence ensures that your organization receives practical training that fosters inclusivity, respect, and understanding for LGBTQ+ individuals.

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