

## **SAGECare Goals & Objectives for Your Organization**

As an organization dedicated to LGBTQ+ person-centered care, we know what it takes to deliver high-quality affirming care to LGBTQ+ older adults. We also know that part of successful services is having inclusive processes, policies, and communication.

### **What we do?**

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**SAGECare is excited to partner with your organization in this important work.**

Our goal is to deliver a holistic view of your organization to ensure that your strong commitment to LGBTQ+ person-centered care is baked in at every level of the organization - from your intake forms to each patient interaction, and every policy and procedure in between!

### **How we provide our report?**

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Our expert report outlining our suggested changes with the rationale for each suggestion is included in the price.

- For additional fee we can provide results via: One-hour meeting with leadership to discuss our recommendations and answer questions.
- One-hour formal training or presentation to staff on our recommendations and next steps.

### **Comprehensive SAGECare Audit**

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Prepare for a thorough exploration with our LGBTQ+ Person-Centered Care Audit, delving deeply into your organization. We consolidate our findings into a comprehensive report, drawing insights from policy reviews, interviews, and onsite assessments. Our recommendations encompass adjustments to policies, physical environment, communications, and training, fostering enhanced LGBTQ+ person-centered care across all dimensions of our organization.

Post-report, we will facilitate a constructive one-to-two hour leadership discussion. This session will detail our findings, offer recommendations, and encourage a productive dialogue shaped by your inquiries.

**Contact [info@sageusa.org](mailto:info@sageusa.org) for pricing**



## **Our Experts can Review the Following Documents & Policies**

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### **Intake Forms for Clients/Patients/Residents**

- Intake Forms
  - Intake Assessments
  - Process for conducting LGBTQ+ - person-centered care intake interviews
  - Participant Code of Conduct or Resident Handbook
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### **HR Policies and Procedures**

- Hiring Practices
  - Non-Discrimination Policies
  - Developing Diversity and Inclusion Groups
  - Specialized Coaching for HR Professionals
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### **Marketing & Communications**

- Website
  - Brochures and other Print Materials
  - Social Media
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### **Programming and/or Services for Clients/Residents**

- LGBTQ+ Pride Month
  - Older Americans Month
  - LGBTQ+ History Month
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### **Review of Long-Term Care Equality Index Self-Assessment Results**

- Foundational Policies & Practices
- Employee Benefits
- Resident and Community Engagement
- Resident Services & Support
- Staff Training

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